

Discussion Forum 2

Systems and Technology e-Delphi Study – Voting on the proposed solutions



Guidance for Forum 2

this session, delegates examined proposed solutions to 'External cloud computing: strategic-level approaches', one of the five issues selected for further exploration in this colloquium. All eight solutions are listed below.

First, each delegate in the group assigned to this issue completed a questionnaire (based on that used in Round 4 of the Systems and technology Delphi Study) in respect of one of solutions 7.1 to 7.8 (listed below).

They were asked to note any aspects either of the solution referred to in the questionnaire or of the issue as a whole that they thought required further discussion / exploration in the box marked 'thoughts for discussion' at the end of the questionnaire.

All delegates in the group then discussed the issue, electing one of their number as rapporteur to take notes and feed back briefly at the end of the discussion

Issue 7—External cloud computing: strategic-level approaches

Solutions:

- 7.1—Too early to say what approach should be taken
- 7.2—Do not use external cloud computing facilities
- 7.3—Use for administrative records only
- 7.4—Use for administrative and core business records only
- 7.5—Use for all records
- 7.6—Apply proactive approach to tackle records management issues
- 7.7—Apply reactive approach to tackle records management issues
- 7.8—Do not apply records management to the cloud

Rapporteur's summary of discussion Page 7.0.1

Individual delegate contributions Pages 7.1.1–7.8.2



Rapporteur's summary of discussion

Different opinions at table: from 'shouldn't be used at all' to 'it has to be an option'.

A lot of organisations store their information / records badly; why assume that external specialist companies will do it equally poorly?

Two issues: –organisational use of cloud computing –employee use of cloud computing

Individual issues

7.1 Too early to say what approach should be taken

Nonsense. Not deciding worse than not having a decision. Inappropriate—it's happening now.

7.2 Do not use external cloud computing facilities

Too simplistic

- There may be major business business [sic]
- What processes is it appropriate to use.

Unrealistic—not just about records, decision across whole range of issues.

7.3 Use for administrative records only

- Would not use for records.
- Would use for an IM system.

7.3/4/5 Use for administrative records only / administrative and core records only / all records

None of these is really a solution; need to assess risks of ways and places of use. So, e.g., if regulations say that stuff can't be stored outside the UK, then foreign-based services can't be used.

7.6 Apply proactive approach to tackle records management issues

Yes

7.7 Apply reactive approach to tackle records management issues

Advisable. Approach is always going to have to be reactive because, while cloud computing providers may offer some customisation, essentially users will have to adapt to systems as given and thus react.

7.8 Do not apply records management to the cloud

Weigh up business risk.

Individual delegates' voting on the separate solutions

From your perspective and experience, please indicate whether this approach is advisable in the range of contexts given below. Tick the appropriate box to select.

N.B. If your response is the same for all sectors or industries, you need choose from the lists under the first line of each section only.

Solution 7.1—Too early to say what approach should be taken

Sector

	Advisable	Not advisable	No preference	Don't know
ALL	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Public	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Private (large)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Private (SME)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Not-for-profit	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Industry / organisation type

	Advisable	Not advisable	No preference	Don't know
ALL	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Construction	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Education	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Energy, utilities and infrastructure	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Finance	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Government (incl. police, armed services)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Health	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Manufacturing	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Pharmaceutical industry	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Service industries	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Other (please specify below)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

About you ...

My role

- Senior manager
- IT professional / Systems administrator
- Records / information professional
- Employee

My organisation sector

- Public
- Private
- Not-for-profit

My organisation type

- Agriculture, forestry and fishing
- Arts, sports and recreation
- Catering and accommodation
- Construction
- Education
- Finance
- Government
- Health
- IT and telecommunication services
- Manufacturing
- Media and creative services
- Mining, energy and utilities
- Mixed
- Personal services
- Pharmaceutical industry
- Police services / armed forces
- Professional and business services
- Records management services
- Retail, hire and repair
- Transport and distribution
- Wholesale
- Other (please specify)

Solution 7.1—Too early to say what approach should be taken

Thoughts for discussion

Organisations have to manage their information and cloud computing abrogates that responsibility. This isn't too bad for non-record information but is a nightmare for core business and administrative records. If organisations don't decide their employees will without thinking of RM issues.

One point to add to generic cloud computing issues is that for the first time since the mass adoption of Windows and MS Office we have the opportunity to have a holistic record creation, storage and retrieval process. Google Docs (for instance) is the same application for all three parts. If we can convince these providers of developing RM functionality into their products we would have an embedded EDRMS that is seamless.

Solution 7.2—Do not use external cloud computing facilities

Sector

	Advisable	Not advisable	No preference	Don't know
ALL	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Public	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Private (large)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Private (SME)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Not-for-profit	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

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ALL	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Construction	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Education	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Energy, utilities and infrastructure	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Finance	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Government (incl. police, armed services)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Health	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Manufacturing	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Pharmaceutical industry	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Service industries	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Other (please specify below)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

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- Mining, energy and utilities
- Mixed
- Personal services
- Pharmaceutical industry
- Police services / armed forces
- Professional and business services
- Records management services
- Retail, hire and repair
- Transport and distribution
- Wholesale
- Other (please specify)

Solution 7.2—Do not use external cloud computing facilities

Thoughts for discussion

Too simplistic a solution—and unrealistic. → Then realised I was thinking IM, not RM. Life-cycle management—integration.

Idealistic—practical—over-simplistic.

Different views around the table.

- Main points
 - Cloud computing → broad sense outsourced / externally hosted IT infrastructure, systems. Data and document storage.
 - How different from outsourced paper records storage.
 - Trust business. Risk need.
 - Business continuity.
 - Specific e.g. if legally have to store on UK soil.
 - Management and control mechanisms.

Solution 7.3—Use for administrative records only

Sector

	Advisable	Not advisable	No preference	Don't know
ALL	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Public	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Private (large)	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Private (SME)	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Not-for-profit	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Industry / organisation type

	Advisable	Not advisable	No preference	Don't know
ALL	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Construction	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Education	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Energy, utilities and infrastructure	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Finance	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Government (incl. police, armed services)	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Health	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Manufacturing	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Pharmaceutical industry	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Service industries	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Other (please specify below)	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

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- Other (please specify)

Solution 7.3—Use for administrative records only

Thoughts for discussion

Cloud computing may be useful for sharing data / information but should not be used for the authentic copy of a record. The loss of control of records means they may be lost / breached / altered etc. Service providers can disappear at a moment's notice and data can be lost—especially as many of the providers have advertising as a fund-raising business stream which isn't sustainable in the long term.

It can be useful if there is control over the IT development / funding of the service but those over which there is no control are not a suitable RM solution.

Information management can be readily undertaken with cloud computing but not RM.

Solution 7.4—Use for administrative and core business records only

Sector

	Advisable	Not advisable	No preference	Don't know
ALL	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Public	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Private (large)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Private (SME)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Not-for-profit	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Industry / organisation type

	Advisable	Not advisable	No preference	Don't know
ALL	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Construction	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Education	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Energy, utilities and infrastructure	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Finance	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Government (incl. police, armed services)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Health	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Manufacturing	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Pharmaceutical industry	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Service industries	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Other (please specify below)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

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- Police services / armed forces
- Professional and business services
- Records management services
- Retail, hire and repair
- Transport and distribution
- Wholesale
- Other (please specify)

Solution 7.4—Use for administrative and core business records only

Thoughts for discussion

Solution 7.5—Use for all records

Sector

	Advisable	Not advisable	No preference	Don't know
ALL	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Public	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Private (large)	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Private (SME)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Not-for-profit	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Industry / organisation type

	Advisable	Not advisable	No preference	Don't know
ALL	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Construction	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Education	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Energy, utilities and infrastructure	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Finance	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Government (incl. police, armed services)	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Health	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Manufacturing	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Pharmaceutical industry	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Service industries	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Other (please specify below)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

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Solution 7.5—Use for all records

Thoughts for discussion

Solution 7.6—Apply proactive approach to tackle records management issues

Sector

	Advisable	Not advisable	No preference	Don't know
ALL	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Public	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Private (large)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Private (SME)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Not-for-profit	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Industry / organisation type

	Advisable	Not advisable	No preference	Don't know
ALL	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Construction	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Education	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Energy, utilities and infrastructure	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Finance	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Government (incl. police, armed services)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Health	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Manufacturing	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Pharmaceutical industry	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Service industries	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Other (please specify below)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

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- Retail, hire and repair
- Transport and distribution
- Wholesale
- Other (please specify)

Solution 7.6—Apply proactive approach to tackle records management issues

Thoughts for discussion

Who would advocate otherwise?

Solution 7.7—Apply reactive approach to tackle records management issues

Sector

	Advisable	Not advisable	No preference	Don't know
ALL	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Public	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Private (large)	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Private (SME)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Not-for-profit	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Industry / organisation type

	Advisable	Not advisable	No preference	Don't know
ALL	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Construction	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Education	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Energy, utilities and infrastructure	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Finance	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Government (incl. police, armed services)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Health	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Manufacturing	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Pharmaceutical industry	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Service industries	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Other (please specify below)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

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- Other (please specify)

Solution 7.7—Apply reactive approach to tackle records management issues

Thoughts for discussion

Cloud computing services can comprise business-critical so SSAS and applications e.g. an application to capture details about potential customers or an application to maintain current text to use for a report.

Issues: Third-party contracts need to consider duty to maintain content. If 'content' as data 'bits' spread across non-EEA states, little legal recourse as to how that data might be used / misused; e.g. if third party chooses to have servers in Africa or the US, with much less recourse for Data Protection or Intellectual Property. US—if third party's systems [served by indiv]?? order, data won't be available.

Solution 7.8—Do not apply records management to the cloud

Sector

	Advisable	Not advisable	No preference	Don't know
ALL	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Public	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Private (large)	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Private (SME)	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Not-for-profit	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Industry / organisation type

	Advisable	Not advisable	No preference	Don't know
ALL	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Construction	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Education	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Energy, utilities and infrastructure	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Finance	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Government (incl. police, armed services)	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Health	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Manufacturing	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
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Service industries	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Other (please specify below)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

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- Other (please specify)

Solution 7.8—Do not apply records management to the cloud

Thoughts for discussion

This idea about not applying records management would be dependent on what was in the contract of the 'cloud' provider. If the requirements were explicit and met all the needs then would there be a need to worry?

Decisions based on assessing risks.

What country is cloud based? – Data Protection.