

# Eduroam Guide



Northumbria University is setup to use eduroam. Eduroam allows you to connect to WiFi using your University/Institution Username and Password – making connections very similar to those you experience ‘back home’.

## How to connect to eduroam

- 1 Select your wireless connection icon to see the wireless networks available
- 2 Select **eduroam** and click **Connect**
- 3 When connecting to eduroam you do not need a guest account. Enter the following:

| Northumbria Students                                                                                         | Visitors to Northumbria                                                                                                                 |
|--------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------|
| a) Your Northumbria username in the format:<br>username@northumbria.ac.uk<br>e.g. q991234@northumbria.ac.uk. | a) The username that you use to log on to your home institution in the format:<br>username@university.ac.uk<br>e.g. user99@sussex.ac.uk |
| b) Your Northumbria password.                                                                                |                                                                                                                                         |
| Northumbria Staff                                                                                            |                                                                                                                                         |
| a) Your Northumbria email address, e.g.<br>forname.surname@northumbria.ac.uk                                 | b) The password that you would use at your home institution.                                                                            |
| b) Your Northumbria password.                                                                                |                                                                                                                                         |

- 4 Mac users will be prompted to **Accept Certificate** at this point
- 5 You can now open your web browser and use the Internet.


## Note for Visitors to Northumbria:

Before connecting to eduroam you may need to be registered for use at your home institution. You can check if you're setup [here](#). Please check your home website for specific details and remember to check the username format that your institution uses to connect to eduroam.

## Help and Support

Find out more at the [eduroam website](#). All users of eduroam must abide by the [eduroam\(UK\) Policy](#) as well as the local IT Policies of their home institution and those of the institution they are visiting. For information about Northumbria see [Northumbria IT Regulations and Guidelines](#)

## IT Support - open 24 hours, 365 days a year

Email it.help@northumbria.ac.uk  
Phone 0191 227 4242  
Chat northumbria.ac.uk/itchat  
 twitter.com/NorthumbriaIT